



CHUGIAK SOCCER CLUB
PO Box 773082, Eagle River, AK, 99577

Conflict Resolution Policy

Chugiak Soccer Club encourages our members to take a 24-hour “cool down” period before addressing a conflict that may have occurred. Complaints and concerns regarding your soccer experience should be directed according to the following guidelines.

Complaints regarding CSC coaches, assistant coaches, and/or managers should be addressed with the head coach. If resolution is not satisfactory, document your concerns in writing to the attention of the Executive Director.

Concerns regarding your child’s team should be addressed directly with your child’s coach or assistant coach at a proper time and place. If resolution is not satisfactory, document your concerns in writing to the attention of the Executive Director.

If, after following the appropriate measures as listed above, and resolution is not satisfactory, document your concerns in writing to the attention of the CSC Board President.

Complaints and concerns regarding CSC’s player development policies, programs and coaching staff should be documented in writing and sent to the attention of the Chugiak Soccer Club Executive Director.

Complaints and concerns regarding Chugiak Soccer Club’s administrative policies should be documented in writing and sent to the attention of the Chugiak Soccer Club Executive Director.